

Testing Tips for Macs (Laptops and Desktops)

Here are some tips from the IS Department for testing if you are using Macs.

Wireless Network

If you are testing using Macs (usually laptops) on the ESD Wireless network, you need to make sure that they are actually connected to the network.

NOTE: This does NOT apply to Macs (usually desktops) connected by Ethernet to the ESD network.

Tips for making sure Mac laptops are on the network (wireless):

Does it show the bars in the top right of the menu bar?

If YES, you are set to go!

If NO:

1. Turn AirPort OFF
2. Count to 10
3. Turn AirPort ON

It should now be online

Select ESD-Secured only if it does not get automatically selected. If a screen pops up asking you to accept a certificate, trust it and accept.

If after quitting the secure browser, it does not, press the Command, Option, and Escape (esc) keys together and force quit it.